MCSJ Version 2023.1 Release Guide

edmunds GovTech

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Payments

Direct Withdrawal E-mail Enhancements

Direct Withdrawal notification emails now include the Account # and Property Location in the main body of the email.



Thank you for your payment.

Payment Origins

MCSJ now offers the ability to record and report on the various ways customers pay. Organizations can offer various payment options to their residents, including over-the-counter, mail, one-time online payments, auto-pay enrollment, direct withdrawal, IVR phone payments, bank lockbox and an assortment of other options. Tracking payment origins gives an organization the ability to analyze the transaction quantity and dollar volume of the various ways customers are choosing to pay. This feature is optional and can be activated in Collections Parameter Maintenance.

© Colle	ctions Parameter Maintenance
🗑 Edit 🔀 Close 🕜 Help	
System or Billing Module must be locked AND you must have the neces	ssary security level to edit the fields display
General Tax Search Export File Transfer Virtual Terminal Interfaces	
Printer Type: Epson TM-U375/675	Enable Q1: 🗸
Validate: 🗸	Tax/Tax Lien
Print Receipt: 🗸	Current Tax Year: 2022
Cash Drawer:	Prelim Tax Year: 2023
Online Update Tax/Util/Misc Payments: No 🔹	# Days Year: 360
Update Tax/Util/Misc Payments to Revenue: ✔	APR 1: 8
Display Utility current amount due within 31 days.	APR 2: 18
Display Tax current amount due within 31 days.	Threshold:
Apply Sp Assmnt Back Payment to Instl Int:	
Default Validate Option: Check (Single Property	
Transfer focus to 'Type' field after validating:	
FIS SFTP User Id	
FIS SFTP Password:	
Track Payment Origins: 🗸	

Payment Origins Maintenance

Once the feature is activated, a Payment Origins Maintenance will appear under *Billing/Collections > Payments*. This maintenance is used to add the various payment origins to be tracked. Two WIPP related origins will already appear in the list as these origins are assigned automatically during the WIPP import. Some additional examples are shown in the image below, but users can add an unlimited number of payment origins depending on what payment options their organization offers.

© Payment Origins Maintenance 🧧 🗖			
🕂 Add 🖾 Save 🔀 C	lose 🛅 Delete 🔄 Print 🕜 Help		
Payment Origin Id			
BANK CHECK			
IVR			
LOCKBOX			
MAIL			
OTC			
WIPP			
WIPP-AUTO			

Assigning Payment Origins

Users will assign payment origins in the various areas of MCSJ where they accept or generate payment batches. This could be the Payment Window, Payment Import, Invoice Maintenance or various other areas of the system that will now display a **Payment Origin** picklist.

e					Payment Windov
🕂 Add 🛃 Sa	ave	<mark>≍ C</mark> ancel	© Previ	ous O <u>N</u> ext]≣ <u>D</u> etail [
Batch SU Payment Co 002 Descripti WATER/SEWER RENTAL Pay					
Account Id:	19	- 0	Type: RØ5	5	
City Id:	Blo	ck: 1.05	2.01	1	
Cert Num:					А
Owner: 36 E	CRESC	ENT PARTNER	S LLC		
Bill To: 36 E	CRESC	ENT PARTNER	S LLC		5
Service		Principal	Balance	Principal Due	Interest
Water			.00	.00	.0
Sewer			112.75	112.75	3.4
Total:			112.75	112.75	3.4
Payment Amt:		.00		Payment	Descript:
Check 1 Amt:		.00	No:		
Check 2 Amt:		.00	No:		
Check 3 Amt:		.00	No:		
Payment Origin:		.00		K	
rayment Origin.					

© Payment Import	
© <u>N</u> ext <mark>× C</mark> lose	
Enter the Following:	
Select File Type: Standard Combined Lock Box 🔹 Apply to: Oldest Balance First 💌	
Batch Id: SU	
Tax Pay Code: 📃 🛄 Utility Pay Code:	
Payment Date: / / 🔳	
Payment Origin:	
Check Number: Description:	
Input File Name: Select File	
✓ Print to Screen	

Payment Origin Report

Once payment origins are being assigned to payments, the Payment Origin Report can be used to get payment counts and dollar totals by origin and payment method (cash, check, etc.).

Billing/Collections > Payments > Payment Origin Report

© Payment Origin Report	= =
Print Close Plep	
Range of Payment Origins:	
to	
Starting Date: / /	
Ending Date: / /	
Select Payment Method to Include:	
\checkmark Cash \checkmark Check \checkmark Credit	

Apply Postmark Date on Lockbox Import (Waive Penalty)

When importing payments using the lockbox import routines, a postmark date may be optionally applied for purposes of waiving penalty.

© Payment Im	iport	
Next K Close		
Enter the Following:		
Select File Type: Standard Combined Lock Box 💌		
Batch Id: SU		
Tax Pay Code: 📃 🛄 Utility Pay Code: 📃 🛄		
Payment Date: 📝 🦯 🔳 Postmark Date Option:	: None 🖌 / / 🔳	
Check Number: Description:	None	
Input File Name:	Use File Date	
	Override File Date	
✓ Print to Screen		

Postmark Date Option - When the file contains a postmark date on the detail payment records, the user may choose the 'Use File Date' option. If the file wasn't created with postmark dates, the user can assign their own postmark date to all payments in the file by choosing the 'Override File Date' option. In either case, any penalty calculated on or after the postmark date for a payment will be automatically waived.

Accounts Receivable

License Listing - Service Id Range

A Range of Service Ids has been added to the License Listing.

© License Listing 🗧 🗖
Print Close Plelp
Enter the Following: Select Print Sequence: License Id Include Seasonal: Yes
Range of Effective Dates: / / Image of Service Ids (Blank for All): Image of Service Ids (Blank for All):
Select Status to Include Applied For Applied For Approved Denied No Renewal Vacant Print Notes Print to Screen Print to Excel

Invoice Import

MCSJ can now import invoices from a csv or Excel file. The routine allows users to map the columns in the file to valid MCSJ invoice fields in order to create an invoice record. If the file indicates the invoices are paid, the system can also generate a payment batch for those invoices. Other features of the routine include:

- Ability to select an invoice prefix
- Create multiple line invoices or generate separate invoices

- Create new customers
- Save an import template
- Accepts Service, Revenue Tax, and Rate/Flat per Unit Service Ids

Billing/Collections > *Misc A*/*R* > *Invoices*

e	Invoice Import 🧧 🧧		
Next X Close	Verify Den Save 🖓 Help		
This rogine will generate a single invoice for consecutive records with the same customer/invoice date unless the "Create Separate Invoice Checkbox" is selected. This will create a separate invoice for each record.			
Invoice Prefix	: I22 Generate Payment Batch:		
Batch Id	Create New Customer Records:		
Payment Code	Create Separate Invoice for Each Record:		
Default Payment Method			
File Type: Excel			
File Name:	Select File		
Invoice Invoice Items			
*Customer Id:	~		
*Customer Name:	▼		
Address 1:	▼		
Address 2:	~		
City:	▼		
State:			
Zip:			
*Invoice Date:			
Due Date:			
User Code:			
General Description:	×		
	* marks a required field		

© Invoice Import	= 🗆		
🗟 🔊 Next 🛛 🔀 Close 🖌 Verify 🕕 Open 🖄 Save 🕜 Help			
This routine will generate a single invoice for consecutive records with the same customer/invoice date unless the "Create Separate Invoice Checkbox" is selected. This will create a separate invoice for each record.			
Invoice Prefix: I22 Generate Payment Batch	n: 📃		
Batch Id: Create New Customer Records	5:		
Payment Code: Create Separate Invoice for Each Record	i:		
Default Payment Method:			
File Type: Excel			
File Name:	Select File		
Invoice Invoice Items			
Item Description:			
Tracking Id:			
*Service Id:			
Quantity:			
*Unit Price/Revenues:			
Notes:			
Paid Indicator:			
Paid Date:			
Method: e.g. CS, CK, CR, Cash, Check, Credit			
Check Number:			
	* marks a required field		

Utility Billing

Include Parcel Id on Utility Transaction Inquiry Excel Export

An option to include a Utility account's parcel number is available when exporting the Utility Transaction Inquiry to Excel.

© Utility Transaction Inquiry 🗧 🗖			
Print Close Plelp			
Enter the Following: Report Sequence: Account Id Range of Cycles: to Range of Years: to Range of Periods: to Range of Dates: / / Image to 02/08/2023 Image	Range of Account Ids (Blank for All):		
Range of System Dates: / / III / / III Report Type: Detail Bill Code Range: I to III Deduct Code Range: I to III Pay Code Range: I to III Bal Adj Code Range: I to IIII Include Postmark Adjustments: Yes	Select Transaction Type to Include Add Applied Overpayment Change Reversal Applied Overpay Billing Refund Overpayment Deductions Cancel Overpayment Penalty Applied Deposit Payment Reversal Applied Deposit Reversal Refund Deposit Bal Adjustment Transfer (Service) Deposit		
✓ Print Block/Lot/Qual Print to Screen ✓ Print to Excel	Budget Posted Deposit Interest Readings Use Bill Code Range for Pay, Adj, Penalty, etc		

Print Utility Bills for a Range of Banks

When printing bills for 'Banks Only', a bank code range can now be entered.

© Print Utility Bil	ls
© Next X Cancel ℓ Help	
Enter the Following:	Format Id: 2 WATER/SEWER
Cycle Id Range: 1 to 1	Select Payment Type to Include
Bill Year Range: 2023 to 2023	✓ Water ✓ Sewer
Bill Period Range: 1 to 1	
Bill Type: Printed Bills 💌	Range of Zip Code/Account Ids (Blank for All):
Report Sequence: Z1p Code/Account Id	- 0 to
Bank Code Option: Banks Only	- 0
Active As Of Date: 04/15/2023 🔳 (Blank to ignore Status Dat	te)
Range of Bank Codes: to (Blank for All)	

Bill Calculation - Option to Calculate All Services

Utility billings which include more than one service on the bill can now be calculated simultaneously instead of running separate bill calculations for each service. This feature can be optionally enabled in the Utility Billing Parameter Maintenance. Once enabled, users can choose the 'All Utility' option when running the Bill Calculation/Update.

e	Utilii	ty Billing Param	eter Mainte	nance						
<pre> Edit XClose Aligned Close Pelp </pre>										
System or Billing Module must be locke	d to edit the fields displ	ayed in red.								
General Meters Interest Mail to A	dr Direct Withdrawal	Receivables	Refunds	Overpayments	Forms	E-Bills	Discounts	Misc	Fleet	
Electric Descript: Require BLQ: Apply Payments to Principal Before Penalty: Other Descript: Multiple Towns: Calculate Penalty on Penalty: Utility Alt. Id Desc: Alternate Id Calculate Credit Bills: Search Number: 30 Allow All Utility Services to be Calculated Together:										
Utility Payment Order		A	llow All Pro	operty Tax Servic	es to be	Calculat	ed Togethei	r: 📃		



Separate Print and E-bill Formats

MCSJ will now support separate Print and E-bill formats for the same bills. Users can assign the appropriate bill formats in Cycle Maintenance.

e	© Cycle Maintenance 🗧 🗖				
+ Add	Add Save Cancel To Delete Previous Next Duplicate Help				
Bill Yea	r: 2022	Service Type: Water	Cycle: 2		
Description	Description: MONTHLY ACCOUNTS Bill Format: 2 ATER/SEWER				
	E-Bill Format: 1 ATER/SEWER				
Period	Active	From	То	Due	
1:	Υ	01/01/2022	01/31/2022	02/01/2022	
2:	Υ	02/01/2022	02/28/2022	03/01/2022	
٦.	v	N2 /N1 /2N22	62/21/2622 64/61/2622		

Utility Account Letters - Save Excel Source Template

The ability to save and retrieve panel selections is now available when generating letters via the Utility Account Letters routine using the Excel source option. After selecting a PDF letter and Excel source file, the user can save or retrieve the column mappings defined on the panel.

e	Utility Account Letters	
🔄 Print 🛛 🗶 Close 🕞 Open 🔄 S	ave <u>? H</u> elp	
Enter the Following:		
Source: Excel 💌		
-	ike to print and an Excel file that you would lik	æ to print from.
Column selection fields will be created ba	sed on these two files.	
Select Letter: C:\Users\afoster\git\r	<pre>mcsjWrk\forms\UtilityBilling\utilEnvelop</pre>	Select File
Select Excel File: C:\Users\afoster\Docur	ments\customtest.xlsx	Select File
name[0]: Owner Name	•	
addr1[0]: Owner Street1	•	
addr2[0]: Owner Street2	•	
addr3[0]: Owner City, St	•	
	Letter Text:	
Record Letter Sent on Utility Account	Letter Date 1: 📝 🦯 🔳	
 Annual Backflow Letter Sent ✓ Print to PDF 	Letter Date 2: / / 🔳	
	Letter Date 3: / /	

Billing Register - Type and Section Totals

Account Type and Section totals may now be optionally included on the Billing Register.

© Billing Re	gister 🧧
Print Close Plelp	
Enter the Following:	Range of Account Ids (Blank for All):
Account Type: Utility 💌	to
Report Sequence: Account Id 🔹	
Cycle Range: to	
Bill Year Range: 2022 to 2022	Reading Year Range: 2022 to 2022
Bill Prd Range: to	Reading Prd Range: to
Bill Date Range: / / 🔳 to 04/17/2023 🔳	Average Usage:
Select Status: Active 💌	City Id Range: to
Status As Of: 04/17/2023 🔳 (Blank to ignore Status Date)) Range of Account Types: to
Select Payment Type to Include	Section Range: to
✓ Water ✓ Sewer	Report Type: Totals Only
	Acct Type/Section Totals: None
✓ Calculate Usage	Name to Print: None
Print Accounts with Zero Charges	Location to Print: Acct Type
	Select Bills to Include Section
✓ Print to Screen Print to Excel	✓ Calculated
	Combined

Acct Type/Section Totals:

Acct Type - Provides only Type totals.

Section - Provides only Section totals.

Both - Provides both Type and Section totals.

Combined - Provides nested Type/Section totals. For example, separate totals will be given for accounts with type RES/section 001 and accounts with type RES/section 002.

Calculate Installment Plan Enhancements

Several new features have been added to the Calculate Installment Plan button in Utility Account Maintenance.

- Installment plans may optionally be moved to a "Payment Plan" service. This feature will only benefit users who use less than the 4 available services in MCSJ. An EGT representative's assistance is required to add a new service. Advantages of using a separate service for payment plan tracking might include the ability to calculate installments on a frequency different than the normal billing (e.g. monthly installments for quarterly billings) or to report on payment plan balances separately from the normal service balances.
- Added an option to also credit penalty balances when choosing the option to 'Credit Billing.'
- Choose between the current option of specifying the # of installments or a new option where the user can just specify an installment amount. When the installment amount option is selected, the system will figure out the total # of installments by dividing the

total amount owed by the agreed upon installment amount.

• Users can now optionally specify their own billing description when calculating installments.

Calculate Installment Plan - ×
Service Type: Water 🔹
Bill Code:
Total Amount:
Installment Option: Specify Installment Amount 💌
Installment Amount: Specify # of Installments
Starting Year: Specify Installment Amount
Override Description: 🗸 🔵
Credit Water Billing: V From Year: Prd: Bill Code: To Year: Prd: Credit Sewer Billing: From Year: Prd:
Bill Code: To Year: Prd:
Credit Penalty Balances: 🗸 Adj Code: 🛄
OK Cancel

Custom Fields

Custom fields can now be added to the Utility Account Maintenance. The fields are organized under user-defined "tabs" which will appear under "Custom Tabs" on Utility Account Maintenance. Fields can be checkbox, dates, text, integers or decimals with a user-defined label. Custom fields can be reported on using the Utility Custom Report.

(C)	Utility Account Maintenance
Add Save Cancel Delete OPrevious	ıs © Next I∃ Detail Letter ■ View Map ? Help
Account Id: 39 - 0 Type: R01 Section:	
Prop Loc: 104 PACIFIC AVE	ld: 31
Serv Loc:	Owner: GUERRERO, JAMIE
City Id: Block: 1.07 19.05	Bill To: GUERRERO, JAMIE
	Alternate Id:
General Additional Water Sewer W/S Meter Balances	es Recent Activity Location Accounts Notes Work Orders Custom Ta
My Custom Tab	
Development: Briars	· · · · · · · · · · · · · · · · · · ·
Inspected Date: 01/01/2021	
City Account:	
Pipe Material: Copper	
Property Size: 1	

Utility Custom Tabs Maintenance

Custom fields are added via the Utility Custom Tabs Maintenance. Users will define a tab name and then list any fields they want to appear on that tab. Multiple tabs can be created if grouping similar fields together makes sense.

Billing/Collections > Utility Billing > Utility Accounts > Custom Tabs Maintenance

e	🕑 Utility Custom Tabs Maintenance 🗧 🗖					
Add Save Cancel To Dele O Previo Next Plep					∂ <u>H</u> elp	
Tab	Id: MY TAB Descript	ion: My Custom Ta	b			
🛉 Add 📝 Edit 💼 Delete 🛉 Move Up 🕹 Move Down						
	Description	Туре	Digits	Decimals	Include :	
CHG	Development	Text	10	0	Ν	
INS	Inspected Date	Date	10	0	Ν	
INS	City Account	CheckBox	1	0	Ν	
INS	Pipe Material	Text	10	0	Ν	
INS	Property Size	Decimal	4	2	Ν	
<					>	

Include in Custom Report Account Filters - For date and checkbox fields only, the user can indicate if they want a filter option added to the Custom Report. A date range will appear for dates and checkbox fields will appear under the 'Account Filters' section of the Custom Report.

e		U	tility Custom Tabs Maintenance	
	Add	Save 🔀 C	ancel 🗊 Dele 💿 Previo 💿 Next	<mark>∂ H</mark> elp
Tab	Id: MY TAE	B Descri	iption: My Custom Tab	
+	Add 📝	Edit 🛅 Dele	te 🔒 Move Up 📕 Move Down	
	Digits	Decimals	Include in Custom Report Account Filters	Seq
	10	0	Ν	1
	10	0	Y 4	2
	1	0	Ν	3
	10	0	Ν	4
	4	0	Ν	5

Custom Report

© Custom Utility Report
Print Close Open Save PHelp
General Account Fields Balance Meters
Enter the Following: Range of Account Ids (Blank for All):
Report Sequence: Account Id - 0 to - 0
Range of Account Types:
Range of Sections: to
Range of Cycles: to
Range of Bill Codes: to
Range of User Codes: to Select Payment Type to Include
Active Date: / / I to / / I Water Sewer
CO Date: / / 🔳 to 04/17/2023 🔳
Cut Off Date: / / 🔳 to 04/17/2023 🔳 Select Account Status to Include Status As Of: 04/17/2023 🔳
Inspected Date: / / to 04/17/2023 Active Inactive None (Blank to ignore Status Date)
Account Filters
Include Accounts With:
Direct Withdraw Cut Off Assignment Sp Charges Retired Meter
Interest Exempt Garnishment Bankruptcy 3rd Party Notification Compound Meter
Online Payment Restrictions E-Bills Do Not Disconnect Do Not Print Delinquent Notice Deduct Meter
EO Payment Plan Municipal Lien Budget Read Meter Active Backflow Device
Apr 2 Outside Lien Exclude from Tax Sale Do Not Read Meter
For 'Include Accounts With' - Include Accounts With: Any Selected
✓ Print to Screen Skip Budget Service Types
Print to Excel

e	Custo	m Utility Report		
Print Close Dpen Save	1 Help			
General Account Fields Balance Meters				
Select All Account Fields				
Account Fields				
Owner Name Account Type	Tenant Occupied	Bill	Last Payment	Do Not Print Delinquent Notice
Owner Address Bill Group Id	Notes	Cycle	Meter Number	Garnishment
Owner Phone(s) Vendor Id	Section	Status	Book/Page	Do Not Disconnect
Owner Email Soc Sec#	User Codes	Active Date	Multiplier/Dials	3rd Party Notification
Bill To Name Lien Flags	City Id	Inactive Date	Meter Location	Cutoff Flag
Bill To Address Bankruptcy	Block/Lot	Bill Codes/Units	Serial Number	Cutoff Date
Bill To Phone(s) Exclude Tax Sale	Direct Withdraw	Deduction Codes	s 📃 Sensus MXU	Cutoff Ext Date
Bill To Email Sp Charges Flag	Online Payment Restriction	s 🔄 Apr2 Flag	📃 Gun Type/Rdg Typ	e 📃 Number of Cutoff Ext
Property Location CO Date	No Disconnect	Interest Exempt	Misc Mtr Info	Tax Sale
Service Location Bank Code	Driver's License	EO Payment Plan	Last Reading	Special Handling
Alternate Id Landlord Account	Birth Date	Budget	Latitude/Longitude	2
Custom Fields				
Development Inspected Date	City Account	e Material 📃 Pro	operty Size	

Bill Choice

Bill Choice is an optional feature which can allow each individual name listed on a Utility account (i.e. owner, bill to, guarantor, and co-applicant) to elect whether they want to receive printed and/or e-mailed bills and delinquent notices. Although the new MCSJ version will display bill choice options for each name on an account, nothing will change with your existing bill printing or e-billing unless you choose to activate the new feature in Bill Format Maintenance.

Bill Format Maintenance

To activate this feature, the **Billing Address** defined in Utility Bill Format Maintenance must be changed to 'Per Account.'

©	Utility Bill Format Maintenance
🕂 Add 🔄 Save 🔀 Cancel 🛅 Dele	ete © Previous © Next ? <u>H</u>elp
Format Id: 1 Description: SEWER BI	LL CYCLE 2
Page 1 Page 2 Page 3 E-Bill	
Туре:	PDF Form
Billing Address:	Bill To 🔽
Location:	Bill To
Printer Type:	Owner
X Offset: Both	
Print Block/Lot:	Per Account
Dulint Ministry of Chiles	

Utility Account Maintenance

A new drop-down box will appear in Utility Account Maintenance. The selection options for owner and bill to names replace the old e-bill checkbox and will appear for all users. However, you would have to activate the 'Per Account' feature in the Bill Format Maintenance if you want someone to receive a bill who would not currently receive a bill under your current bill format settings.

©		Utility Account Maintenance	
Add Save Cancel To Delete OPrevious	© <u>N</u> ext ∥≣ <u>D</u> etail ⊠	Letter View Map PHelp	
Account Id: 12 - 0 Type: R01 Section:			
Prop Loc: 113 PACIFIC AVE	8		
Serv Loc:	Owner:	MC INTYRE, MICHAEL J.	
City Id: Block: 1.02 6	Bill To:	MC INTYRE, MICHAEL J.	
	Alternate Id:		
General Additional Water Sewer W/S Meter Balances	Recent Activity Location A	ccounts Notes Work Orders Custom Tabs	
Bill To		Owner	
Street 1: 113 PACIFIC AVE		Street 1: 113 PACIFIC AVE	
Street 2:		Street 2:	
City/St/Zip: ANYWHERE, NJ 01234-		City/St/Zip: ANYWHERE, NJ 01234-	
Phone: () - Cell: () -		Country:	
Email: Bill:	Print Bill/Notices 💌	Phone: () - Cell: () -	
Service Types	E-Bill/E-Notices	Email:	Bill: Print Bill/Notices 💌
	Print Bill/Notices	Bank Code:	
Status Active Date Inactive Date	Both		
Water: Active 💌 / / 🔳 / /	None	User Msgs:	

e	Utility Account Maintenance
Add Save Cancel To Delete OPrevious ONext	∃∃ Detail □ Letter
Account Id: 12 - 0 Type: R01 Section:	
Prop Loc: 113 PACIFIC AVE Location Id: 8 Serv Loc: City Id: Block: 1.02 6	Owner: MC INTYRE, MICHAEL J. Bill To: MC INTYRE, MICHAEL J.
General Additional Water Sewer W/S Meter Balances Recent Act	ivity Location Accounts Notes Work Orders Custom Tabs
Direct Withdrawal	Type of TIN: 🗾 🔻 Soc Sec#: 🚽 – 🛄
Bank DFI: Type:	Driver's License: State: Birth Date: / /
Account Num: Prenote:	Employer
Bill Group Id: Vendor:	. Name: Phone: ()
Lead Utility Acct: Prc: .00	Street 1:
Garnishment: Garnish Date: _/ /	Street 2:
Garnish Routing#: Garnish Account#:	City/St/Zip: -
Special Handling:	Co-applicant
Guarantor	Third Party Notification: None
Third Party Notification: None 🔹	Name: Phone: ()
Name: None	Email:
Email: Delinquent Notice Only	Street 1:
Street 1: Bill & Delinquent Notice	Street 2:
Street 2: Delinquent E-Notice Only	City/St/Zip: -
City/St/Zip:	Type of TIN: Soc Sec#:
Print/E-mail Bill and Delinquent Notice	Liconso: Stato:

Print Utility Bills

To assist users with understanding how the bills will print for a given print job, the Print Utility Bills screen will indicate how the bills will print for each run.

© Print Utility Bills	s 😑 🗖
© <u>N</u> ext X Cancel ∂ <u>H</u> elp	
Enter the Following:	Format Id: 2 WATER/SEWER
Cycle Id Range: 1 to 1 Bill Year Range: 2022 to 2022 Bill Period Range: 4 to 4 Bill Type: Printed Bills Report Sequence: Zip Code/Account Id Bank Code Option: All Active As Of Date: 04/17/2023 (Blank to ignore Status Date Range of Bank Codes:	Select Payment Type to Include Water Sewer Range of Zip Code/Account Ids (Blank for All): - 0 to - 0 e)
Water/Sewer: Reading Year Range: to Reading Prd Range: to Average Usage Billing Date: 04/17/2023 Due Date: 11/01/2022 /// // // Direct Debit Date: // // // Print to PDF	5
Important Bill Information - Bills will be sent to the Bill To, Owner, Co-Applicant, & Guarant	or if they have been set up to receive a printed bill.

© Print Utility Bills	a
O Next X Cancel ● Help	
Enter the Following: Cycle Id Range: 1 to 1 Bill Year Range: 2022 to 2022 Bill Period Range: 4 to 4 Bill Type: E-Bills Report Sequence: Account Id Bank Code Option: All Active As Of Date: 04/17/2023 (Blank to ignore Status Date) Range of Bank Codes: to (Blank for All) Water/Sewer: Reading Year Range: to (Blank for All) Water/Sewer: Reading Prd Range: to (Compared to Compared	Format Id: 2 WATER/SEWER Select Payment Type to Include Water Sewer Range of Account Ids (Blank for All): - - - - -
Important Bill Information	
 Bills will be sent to the Bill To if it is set up to receive an E-Bill. If the Owner is also set up to receive an E-Bill, they will receive a - If an account does not have a Bill To, the bill will be sent to the C Bills will be sent to the Co-Applicant and Guarantor if they have be a set to the Co-Applicant and Guarantor if they have be	Owner if it is set up to receive an E-Bill.

E-mail Message Content for E-bills

The e-mail content for e-bills has been updated to include more account information as well as an optional message. Additionally, users now have the option to send e-bills without a PDF bill attachment.

Changes to the body of the e-mail include:

- Indication if account is enrolled in Direct Debit or Auto-Pay
- Account Id and Property Location is included
- Includes optional special message (entered in Bill Format Maintenance)
- Prior balance indicator
- Moved location of WIPP/online bill pay link

Dear SWASEY, GARY & COX, SUSAN:

Your CITY OF ANYWHERE Utility eBill is attached. To view your bill, open the attached PDF document. This account is enrolled in Direct Debit.



This account has a prior unpaid balance. Please see bill for details.

Click here to view and pay your bill online

Verify Your Information: SWASEY, GARY & COX, SUSAN 230 S PARK DRIVE ANYWHERE, NJ 01234 Account: 27-0 Location: 230 S PARK DRIVE Any Questions? Contact Us: WATER/SEWER OFFICE 123 ANY ST. ANYWHERE, NJ 01234

This is my special message to residents receiving an e-bill!!

Bill Format Maintenance - E-Bill tab

The new 'E-Bill' tab in Utility Bill Format Maintenance allows for a custom message that will only appear in the body of the e-mail. In addition, users can elect not to attach PDF bill copies to e-bills. When this option is selected, customers would need to follow the WIPP link in the email to access their full bill.

© Utility Bill Format Maintenance	
🕂 Add 😭 Edit 🔀 Close 🛅 Delete 📀 Previous 💿 Next 🔞 Help	
Format Id: 2 Description: WATER/SEWER	
Page 1 Page 2 Page 3 E-Bill	
Do not include PDF attachments on E-Bills:	
E-Bill Attachment:	
E-Bill Body Message:	

Penalty Calculation - Account Type Filter

An **Account Type** filter has been added to the Penalty Calculation routine.

e		Penalty Calculation/Update	
Next KClose			
🔥 Overpayments wil	l be applied and (Credits will be transferred before the Penalty is calculated.	
		Credit History Only:	
Service Type:	All Utility	▼ Calculate Inactive Accounts: ✓	
Primary Balance:	-	Penalty Type: Percentage	•
Cycle Range:	to	Flat Amount:	
Account Type Range:	to	Charge Per Unit:	
Bill Year Range:	to	Penalty %1: 1.50000	
Period Range:	to	Penalty %2: .00	
Calculation Date:	04/18/2023	1 %2 Threshold:	90
Transaction Date:	04/18/2023	Minimum Penalty:	00
Transaction Descript:		Minimum Balance:	00
Apply Penalty Method:	Apply to Each	Period 🔹	

NJ Tax

Special Charges Register - Tax Sale Flag & Bankruptcy Case

Include in Tax Sale and Bankruptcy **Case Number** fields have been added to the Excel export of the Special Charges Register.

A	1	~ : [×	$\sqrt{f_x}$ Bl	ock								_		
	А	В	С	D	E	F	G	н	1	J	к	L.	м	N
1	Block	Lot	Y Qual	Туре	 Property Location 	Sp Charges Id	Lien Certificate	Installment Plan	Bankruptcy	Include in Tax Sale	* Case Number *	Status 🕒	Previous Balance	Loan Ame
2	1.01	1		Tax	35 ROSEDALE ROAD	22-00001		N	N	Y		Active	500.00)
3	8.01	15		Water	161 HODGE ROAD	22-00004		N	N	N		Active	0)
4	9.01	12		Tax	158 ELM ROAD	22-00002		N	N	N		Active	0)
5	9.01	13		Board Up	172 ELM ROAD	22-00003		N	N	N		Active	0)
6	25.01	11		Misc	32-34 HUMBERT STREET	22-00005		N	N	Y		Active	0)
7	Totals											J	500.00	r
0														

Property Class Range Filter Added to Automated Adjustments

A **Property Class Range** filter is now available on all of the Automated Adjustments Routines for 'Tax' balance types.

e	Automated Adjustments
© <u>N</u> ext <mark>≍ C</mark> lose ? <u>H</u> elp	
Enter the Following:	
Batch Id:	ALL Batch Date: 01/06/2023
Adj Routine:	Cancel By Resolution
Balance Type:	
Prin Adj Code:	071 🛄 Miscellaneous Misc Adj Code:
Description:	Description:
Penalty Adj Code:	
Description:	
Bill Year:	2022 to Bill Period: 4 to Due Date: / / to / /
Cancel Amt:	.01 to 99999999.99
Property Class Range (Blank for All):	▼ to ▼
Include Properties in Lien	

NJ - PILOT

Tax Automated Adjustments Routine - Added PILOT

The PILOT module has been added to the **Balance Type** drop-down menu for the following Automated Adjustment Routine options:

- Transfer Overpayments.
- Refund Overpayments.
- Cancel By Resolution.

e	Automated Adjustments 🗧 🗖
Next KClose OHelp	
Enter the Following:	
Batch Id:	TEST02 Batch Date: 01/10/2023
Adj Routine:	Transfer Overpayments
Balance Type:	PILOT Include Misc Charges
Prin Adj Code:	063 Transfer Overpayment Misc Adj Code: 089 DO NOT USE
Description:	Pos Neg Misc TranOvr Test Description: Pos Neg Misc TranOvr Test
Penalty Adj Code:	
Description:	
Bill Year:	2021 to 2021 Bill Period: 2 to 4 Due Date: / / to / /
Cancel Amt:	.00 to .00
Property Class Range (Blank for All):	v to v
Include Properties in Lien	

NJ Standard Payment Export / Import - Added PILOT

Quarterly PILOT billings may now be included in the NJ Standard Payment Export and Import (mortgage service company payments).

e	Export Payments 🧧 🗖
Next KClose	e <u>P</u> elp
Enter the Following:	
Select File Format:	Standard - NJ File Layout
Select Billing Type:	Regular 🔹
Version:	2 💌
Bill Year:	2023
Bill Period:	
Include PILOT:	
Output File Name:	
	Select File

Payment Import
© Next
Enter the Following:
Select File Type: Standard
Batch Id: SU
Payment Code: PILOT Pay Code:
Payment Date: 04/15/2023
Payment Origin:
Check Number: Description:
Input File Name: Select File
✓ Print to Screen
Print Bank Mismatch Error
Update Bank Code

Property Tax

Discount Amount Due Added to Property Tax Accounts

For Property Tax billings with a pre-payment discount, a 'Discounted Balance' column will now appear on the Property Tax Account Maintenance Balance tab.

© Property Tax Account Maintenance 📃 🗖						
🛉 Add 🜍	Edit 🔀 Close 🛅	Delete 💽 📀 Previou	s 💽 <u>N</u> ext]≣ <u>D</u> etail	⊠ <u>L</u> etter	2 Help
Account Id:		d: 299983	op Loc: 415 F	View <u>Ma</u>	р	
	ional Plum Boro Plum		Assessed Valu	ies Billing Bala	ance All Ch	Charges Notes
Total Balance	Plum Boro Plum Schoo	I Per Capita Aged	-			
	Discounted Balance	Principal Balance	Penalty	Total Balance	Current	nt Due
Plum Boro	895.70	897.2	0 67.22	964.4	2	739.76
Plum School	1,261.66	1,270.1	3.00	1,270.1	3	.00
Total	2,157.36	2,167.3	3 67.22	2,234.5	5	739.76
Year	Principal	Balance P	enalty	Total Bal	ance	
2023		1,494.79	. 0	8	1,494.7	
2016		174.64	17.4	6	192.1	
2015		87.70	8.7	7	96.4	
2013		87.70	8.7	7	96.4	
2011		46.44	4.6	4	51.0	
2010		AG AA	1.0	4		

Bill Calculation - Option to Calculate All Services

Property Tax billings which include more than one service on the bill can now be calculated simultaneously instead of running separate bill calculations for each service. This feature can be optionally enabled in the Property Tax Billing Parameter Maintenance. Once enabled, users can choose the 'All Property Tax' option when running the Bill Calculation/Update.

VA Personal Property Tax

Print Personal Property Bills by Owner Name

Personal Property bills may now be printed in owner name order.

C	Personal Property Tax Bills 🧧 🗖
Print 🔀 Close 🛛 🛛 Help	
Tax Year:	
2021 -	
Select Sort Sequence:	
Account Id 🔻	
Account Id (Blank for All):	
Owner Name	
Billing Type:	
Original 🔻	
Supplemental Bill Date Range:	
to 🔳	
Range of Districts (Blank for All):	
to	
Generate Extract File	
Print to PDF	

Personal Property Surcharge Routine

This new routine can be used to calculate a flat or percentage based fee on Personal Property accounts with a delinquent balance in specified tax years.

Personal Property > Calculate Bills > Personal Property Surcharge Routine

ල Personal Property Surcharge Routine 🧧 🗖		
O Next X Close		
1		
If there are unapplied overpayments or credits on accounts, please run the "Apply Overpayments/Transfer Credits" routine before proceeding!		
Bill Code:		
Due Date: / / 🔳		
Penalty Date: / / 🔳		
Interest Date: / / 🔳		
Tax Year Range: to		
Calculation Date: / /		
Transaction Date: 📝 🦯 🔳		
Transaction Description:		
Surcharge Type: Flat		
Amount:		
Minimum Balance:		
Include Accounts (Select)		
Bankruptcy Accounts		
\checkmark Penalty and Interest Exempt billings in account balance		
✓ 'Exclude from DMV Stop File' Accounts		
✓ 'Exclude from Collections' Accounts		

Construction Permits

PDF Permit Invoices Include Description of Work

A permit's description of work can now be included on printed permit invoices. An updated PDF form must be installed to receive this change. Contact an EGT representative if you're interested in updating your permit invoice.

PERMIT INFORMATION PERMIT NO: 22-00465 LOCATION: 42 WASHINGTON AVE OWNER: ECK-O'DONNELL TERESA M BLOCK/LOT/QUAL: 32. 1. Description of Work ADD BATHROOM