Logics 2022 Q1 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business January 5, 2022.

Cash Collections Build

New Features

Bugs

Item #	Subject	Description
189	Prevent multiple convenience fees being added to payment.	Taking a payment and when went to apply the amount to the customer's account it froze for a moment and then applied 240 convenience fees to that account and the batch.
196	Add Blue Pay STATUS as first parameter fix to old UI	Getting the message "Error. Try to process again?" on credit card payment.
199	Issue posting Personal Property tax payments	Code 13 is set up for PP Tax in collections & its set on Traccount. When try to post a payment for PP Tax and look it up by name, check Taxes in the Other Bills section and click Pay. Then the payment code changes to RE Taxes.
221	Redistribution of Partially Updated Payment Batch Fails when there is a Voucher Associated with Updated Payments	If a payment batch is partially updated (i.e. failed during update) and there is an issue with the distributions for the not-yet-updated transactions then the batch status may be set back to distributed and the batch may be redistributed.
222	Unable to print payment edit list as pdf	Attempted to print payment edit list 17459 and 17460 as preview print PDF.

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Financial Management Build

New Features

Item #	Subject	Description
208	Standardize movement using Inventory Items Search	The inventory search is not keyboard friendly like the other searches. It creates a lot of wasted time and keystrokes.
221	Changes for Inventory Items	Item maintenance: If change status to Inactive, check for QTY on Hand, If > 0, give warning and ask to continue. Inventory Transactions: If asset with status of inactive is chosen, give message and ask to set status to Active. If Y, set status back to active and continue. If No and Issue, continue. If No, and Receipt or Inventory Adjustment, ask if continue to update inactive asset. Inventory Adjustment: Give error that serial number already exists and do not allow if Quantity is positive. Only a negative quantity should allow an existing serial number.
222	Allow location name lookup while typing	Is there any way to start typing location name to go to that in scroll area?
444	New set up for 1099NEC forms for 2021	IRS has redesigned the 1099-NEC form to a 3-up as opposed to the 2- up form from last year.
511	Create Import Bills option	Create an import bills option like the Import Utility Refunds.
528	Change batch details screen to scroll instead of page	Change batch details to use scrolling instead of paging as not all locations are done at once so the number of rows may not be a factor.
541	Create standard report for Journal Entry Register	Create a Journal Register report under GL Reports:

Bugs

Item #	Subject	Description
141	System allows Serial Item to be Issued or Adjusted out of the wrong location	Disable serial selection box and pass stock location to selection dialog and filter based on it.
399	Remove the paging and use scrolling when receiving PO inventory items	Receiving on POs with multiple pages causes an error on items not on the page from where 'Finished' is selected.
421	Expenditure and Revenue Statements not running.	Expenditure and Revenue Statements not running if a fund has an apostrophe in fund description
425	Add Approved By, Approved Date, Updated By, and Updated Date to custom reports	Needs report for auditor showing journals with data on Approved By, Approved Date, Updated By and Updated Date added to custom reports.

446	Category codes not copied to budget year	Some accounts don't have the category codes copied to the acct in the budget year.
453	Check if rebuild YF needs to be done for current year before it gets rolled over.	Need to have a check at year end to see if a rebuild YF needs to be done for the current year before it gets rolled over.
467	Message displaying incorrectly for entry in purchase card batch	Getting an error when enter for fund 18 in a purchase card - telling to choose General Fund account Fund 10
472	EFT payments are listed on the check file	Created the bank file Friday for the checks to be uploaded to Bank, noticed that the EFT payments are listed on the check file as well.
484	Issue with Estimated Revenue column on Revenue statement for those with simple account structure	The revenue status shows the estimate revenue as 120,000 & it should show as -120,000 for account 6000.000 Cost of Goods sold.
487	Not able to save PO detail line when quantity is a decimal.	PO was added and he was having issues with adding line items - somehow managed to get the PO Header out there with no detail.
505	Void on manual check - cannot find JE that does the void transactions	Tried to void a manual check the same way I do a regular check because the check had the wrong vendor name. Received a message that no journal was created because the check was already shown in void. Under the vendor payment history this check shows in red just like a voided check but it has not credited any of the accounts.
508	Revenue report to Excel does not export all accounts	Export to Excel, the revenue report is only generating A00 through part of DA0, no other funds are showing.
510	Actual amounts are incorrect on Budget Report when selecting period range	Ran a General Ledger Budget Report under the budget module comparing Actual for Jul 2021-Sep 2021 to Approve Budget, expense account totals are incorrect.
517	Batchid not getting passed in purchase card entry Load Recurring Payable	Purchase Card Batch that I can not locate to close. The vendor is Electric Power Board. The invoices show in the history for the vendor however the system gave an error message when trying to close the batch.
525	Only update location if one location is chosen in batch description	When updating batch description with location name, if only one location is chosen, only show location rather than showing same in From and To.
526	Add batch number to description when updating inventory.	When making an update to inventory history, add the batch number to the description.
527	GL Account in batch heading not saving cannot tab to it.	GL Account in batch heading - cursor tab does not go to it. It also does not save, you need to go in and edit the batch and then it will save.

Item #	Subject	Description
561	Issue with security & requisitions	Users have access to accounts that are not selected for their security group through the account number drop down list. If they use the look up only their accounts are listed.
562	Duplicate PO number on warrant report	Finding a duplicate PO number back in 2007.

Fixed Asset Management Build

No changes.

Revenue Management Build

New Features

Bugs

Item #	Subject	Description
155	Error Message Using Sales Tax Report in RM caused by bad versions of TRvwSalesTax view.	Error message after hitting Save in Sales Tax Report: Invalid column name "BasedOnAmount". Invalid column name "RateScheduleDesc".
158	When Creating an Invoice Need to Search by UM Account.	Account Number not added to the search table in Revenue Management.
161	Total column does not populate on Service Grid if invoices don't have service links in invoice record.	Need to fix query to get data for services grid.
182	Issue printing invoice	The system works for a bit then the message Error: Execution Timeout Expired. The timeout period elapsed prior to completion of the operation, or the server is not responding.

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Utility Management Build

New Features

Item #	Subject	Description
196	Add function to Change SO Date/Sub-type from SO Console & SO Calendar	Add a function to be accessed from the SO calendar and the SO console that would allow the user to change values directly.
745	Support Reading Return Codes for Skipped Readings in DataZeo.	If reading is blank then assume skipped, check Comment1 for reading return code value.

Bugs

Item #	Subject	Description
93	Service Order Edit Comments tab	Service Order Edit Comments tab grid and preview does not use entire width
175	Can't save Contact name as customized	Trying to add a contact on account and were unable to get the name to save. Tried changing it from Co-Applicant to Third Party and that didn't work either. It is a business name, so we need it in the customizable field. The first and last name fields are working but not the customizable field.
197	Cannot Edit Date/Time Required or Comments on a SO	Service Order will not allow user to edit Date/Time Required on SO once created. Receive pop up stating "Please select one or more services to continue" when trying to Save date.
423	Turn-On or Add Asset SO sets End pointer when asset already exists as an inactive record on the same account	When checking for existing service assets for the same asset already on the account to copy pointers (transfer history) from it should not look at inactive or removed service assets. If copying pointers it should not copy end pointers
437	Rate Step Formula does not reference Account Service or Bill Batch parameters properly	A rate step formula theoretically supports AccountServiceID and BillingBatchId as parameters but does not appear to actually pass them through to the calculation properly, resulting in incorrect formula return values.
534	Add Reading Instr Code Comment to Asset grid in view mode	Add to the location tab an indicator of some sort to say yes, or no they have a backflow preventer installed.
681	Right clicking on an asset gird in edit mode causes an error	Remove the 'setup' option as this is not a dynamic grid
686	Add reading code to SOs	Reading code tag needs to be created and then added to SOs that list assets.

766	Error with meter reading edit list when double quote in Reading Instructions	On reading batch if you select Reading Instructions on the print edit list you get the error: There was a problem evaluating an expression. The error was: "Expected ';'"
812	System allows voiding an already updated batch	If you keep an adjustment page/grid open on a separate tab or computer and it still shows the batch that you updated then you can get into it and void it.
816	getting an error updating billing	After attempting to update a billing batch received the error: "Can't save: Rate Code exceeds the maximum length of 3".
858	Propane Bills with no Current Charges	Would like to print bills for propane customers with an outstanding balance even if they don't have current charges this billing cycle.
871	Add tax record(s) to the detail repeater for Last Bill Template	Need to add a virtual line to the detail repeater for Print Last Bill.
893	Add "Include Budget Amounts" flag to Billing Totals Summary report	The 'Include Budget Amounts' flag has been added to the Billing Totals Summary and is in place.
899	Fix 'Primary Asset' Route/Sequence columns for Accounts with History custom report	Created a new view for accounts with history pulling the appropriate data.
902	Issue with penalty calculation on account removed from budget billing	Modified the budget billing query in the bill export to use the table-valued function, tvfGetBudgetTotals, instead of the BudgetBillActualCharges and BudgetBillAmountBilled fields on the account service record.
905	Do not have current penalty included in past due amount in bill export	The change to not include the current penalty in the past due amount is now in place.
910	Fix Bill Deposit adjustment do not have a reason code assigned	Billed Deposit adjustments (either from SA or from Tools -> Add Deposit) do not have a reason code set.
922	Add "Print Detail on Bill" flag to Adjustment Code	Add a flag for "Print Detail on Bill" to the adjustment code such that the bill print can be made to break out detail for all adjustments with codes with that flag set as well as those with reason codes with the equivalent flag set. This will still require changes to the bill print for each customer.
923	Fix data export fails to write after server name change	This is related to a nightly sync file upload there are several customers with similar processes:
943	Add UBAccountServiceAsset_Status column to UBvwAccountAsset	H2O Analytics file is including removed meters for active accounts, causing the meter to show up on two accounts, rather than only the account where it is active.

958	Corrections in Budget Billing Accounts report for budget billing totals.	Fixed code for Budget billing Accounts.
964	Show correct amounts for Amount Billed and Actual Charges on Services tab.	Change UB_Account_Update_Services_GeneralInfo page to use BLL.UBAccountService.GetBudgetTotals to display amounts for Amount Billed and Actual Charges rather than displaying the amounts in UBAccountService.BudgetBillAmountBilled and UBAccountService.BudgetBillActualCharge fields.
971	Fix join to UBBank in UBvwReturnedCheck (don't return duplicates)	Modified UBvwReturnedCheck to (a) explicitly not join on blank and (b) use an outer apply to only return a single bank if multiple records match.
989	Add grand totals on Consumption Analysis by Rate and service totals on the Usage/Amount Billed by Rate	The Consumption Analysis by Rate includes totals by service code, but no grand totals. The Usage/Amount Billed by Rate has grand totals, but no service code totals.
999	Convert ContractIsMaximum to ContractMethod with explicit 'Fixed' option	Currently 'Contract' is either a usage minimum (default behavior) or a usage maximum (if ContractIsMaximum is checked). In the case where it is desired to use Contract for a fixed usage the behavior is dependent on using Contract as a minimum and ensuring that no usage is passed from any service assets.
1000	Hide unused/old system configuraton options	Old and unused system configuration values still appear on the system configuration page these need to be hidden without deleting them.

Online Bill Payment

New Features

Item #	Subject	Description
47	Add an 'open cart' button under the 'in cart' button to view a payment already started for a bill	Button description - 'Open Cart to view payment already started for this bill' where 'Open Cart' is the link to go view the payment.

Bugs

Item #	Subject	Description
2	Duplicate identical merchant account causes duplicate automatic payments	Add check on merchant account setup to prevent duplicate identical merchant accounts, same Merchant Account ID and Secret Key, from being created.

14	Missing payment for Service Charges	Noticed in Online Bill Pay (Search tab, under Payments) that had a Service Charge payment yesterday. However, there was not a batch in Collections for that Service Charge payment.
51	Auto Pay / Bank Draft	Add autopay / bakn draft information to the possible variables available to the Bill Ready and Bill Reminder email template
52	Bill ready / bill reminder emails	Add the following information to the Bill Ready / Bill Reminder email template. Amount Due, Due Date, Account #, whether the bill is AUTOPAY.

Logics Reports Build

Changes made to Reports are described in the associated product changes.